



What do Massachusetts community action agencies do? Here is a snapshot of some of our accomplishments over the past year (FY10).

Energy

- Provided Fuel Assistance payments for **183,065 households**
- Weatherized **10,080 housing units** and helped create **316 new jobs in weatherization**;
- Repaired and replaced **17,048** heating units

Food

- Fed **86,455** people through food pantries, meal programs, emergency vouchers and distributed an additional **970,069** pounds of food.
- Served **29,818** infants, children, and mothers through WIC and an additional **4386** children through summer lunch programs
- Helped **3,179** households apply for and obtain SNAP (Food Stamps)

Housing

- Provided shelter and transitional housing to **1,685** homeless individuals and **1,157** homeless families; placed **1,122** homeless households in permanent housing
- Prevented **6300** households from becoming homeless
- Developed **85** new housing units for very low income families, abated lead and completed home modifications to **246** housing units, and provided management and case management to **1163** households in permanent supportive housing units and 763 affordable housing units.

Jobs

- Helped **2,747** unemployed people get permanent jobs
- Graduated **4,210** people from job training programs in fields including certified medical assistant, certified nursing assistant, office skills, child care, weatherization, and solar photovoltaic training.
- Offered career counseling and job search to **3,796** people
- Helped **6,439** low income youth get summer jobs and **560** get after school jobs
- Provided transitional and supported employment for **641** people

Asset Development

- Completed federal and state tax returns for **15,548** Massachusetts residents, returning **\$24,397,237** in state and federal tax credits to low income Massachusetts tax payers.
- Helped **1,149** households apply for and obtain benefits
- Provided financial education to **2,287** households
- Supported Individual Development Accounts for **303** households

Child care

- Offered Head Start, early Head Start and preschool for **12,512** children
- Offered after school programs for **3,793** youth
- Sponsored parenting education and drop in play groups for **2,830** families
- Administered child care for over **20,000** additional low income families
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Education

- Taught adult education for **2,057** adults, alternative high school for 310 youth, and college preparatory programs for **1,640** youth; helped **1,173** low income youth enroll in college

Health Care

- Helped **9,125** apply for and maintain health insurance
- Provided primary health care, mental health and substance abuse counseling for **2,970** people and family planning for **36,851** women
- Provided affordable home health care to **1135** low income elders
- Resolved medical debt for **412** people
- Protected **4,834** people from domestic violence